

Hire Questionnaire

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Eagle Platforms Ltd
The next generation

DATE

We hope you found our service(s) satisfactory. Your feedback to us is highly valued. Please take a moment to complete our questionnaire and help us become the regions' best access provider.

NAME: COMPANY: TEL NO:	How to score 1 = POOR 2 = COULD DO BETTER 3 = FAIR 4 = GOOD 5 = EXCELLENT
THE ENQUIRY PROCESS	
SCORE	
Prompt and professional (<i>telesales/quotes/literature sent</i>)	
Accuracy of paperwork (<i>Advice Notes/Contracts/Invoices etc</i>)	
Hire Rates (<i>Value for money</i>)	
THE EQUIPMENT	
The quality and performance of our platforms (<i>Cleanliness/Visibility of Decals etc</i>)	
Safety Equipment (<i>when supplied by Eagle Platforms Ltd</i>)	
DELIVERY & COLLECTION	
Time Keeping	
Handover / Familiarisation*	
Cost / Value for Money	
BACK-UP SERVICE SUPPORT	
Attendance / Prompt?	
Disruption to Work Schedule	
Any Further Comments, What can we do to improve our products and service(s)? 	
Would you recommend us? (Please Tick) <input type="checkbox"/> YES <input type="checkbox"/> NO	
SIGNED:	DATE:
PRINT NAME:	POSITION:

IPAF We are the only official IPAF Approved Training Provider for Sheffield. Call **0844 693 3303** for Reservations.

